CMTS (Case Management & Tracking System) Quick Tour Videos: Roles and Permissions

Speaker: Welcome to the CMTS demo.

Today, we'll guide you through the powerful role and permission management features that make C-M-T-S a secure and flexible solution for controlling access and functionality within your system.

CMTS is a comprehensive role and permission-based system designed to offer flexibility and control.

Permissions in CMTS are never assigned directly to users. Instead, users inherit permissions through roles.

Roles are carefully configured to their specific job responsibilities.

Using our permissions matrix, you can easily assign, edit, and manage permissions in a variety of categories such as complaints, investigations, and more.

For example, an investigator might have permissions to view and edit cases at certain stages, while a supervisor could have broader access, including managing teams and viewing all cases.

Assigning a role to a user is straightforward. Simply choose the role that fits their job function, and they automatically inherit the permissions associated with that role.

By assigning multiple roles to a single user, you can create a highly customized permission set for each user.

CMTS provides a robust permission system that puts you in control, ensuring secure and efficient management of cases, and users.

For more information
or to schedule a personalized demo, please reach out at 855-636-5361 or
team_cmts@securecasemanagement.com.

We're excited to show you how CMTS can enhance your role management

and access control.